



## MHHSP – Business Process Map – Version History

### MHHSP-BPM-002 – Change of Service – Metering Service – Forward Migration

Version	Description	Author	Date
0.1	Draft Forward Migration Change of Service – Metering Service Process for industry consultation	MHHS Programme – Migration Design Team	13/02/2023
0.2	Updated Forward Migration Change of Service – Metering Service Process following industry consultation	MHHS Programme – Migration Design Team	15/03/2023
1.0	Baselined following DAG approval	MHHS Programme – Migration Design Team	03/04/2023
1.1	MHHS-DIN-64, MHHS-DIN-95, MHHS-DIN-31	MHHS Programme – SI Design Team	02/06/2023

#### **Cover Note**

This document displays the Forward Migration Change of Service – Metering Service process. It has been based on the MHHS BAU Change of Service – Metering Service process and any new, Migration-specific steps, are indicated in Green, whereas any steps that are not required as part of Migration are indicated in Red.

This process map should be read in parallel with the relevant BPD (MHHS BPD002 – Change of Service – Metering Service (Forward Migration)) which provides more detail on each of the steps and the steps that have been removed.



Item	Description
	Process
Step.00 	Task
	Decision gateway
	Initiate multiple steps
	Collapsed sub-process
	Message
	Start BPM
	End BPM
	Sequence flow – Black = Process Step / Blue = DIP Output
	Message flow - Orange = 3 <sup>rd</sup> Party / Red = TBD

Colour Code	Description
	New step, required for Migration only
	BAU step not required for Migration

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**Business Process Description**  
This BPM diagram describes the Forward Migration 'Change of Metering Service' Business Process. For a detailed description of each step in the BPM, please refer to the accompanying Business Process Descriptions [BPD] document for this Business Process.

**Actors**  
Supplier (Prospective/Incumbent)  
Registration Service  
Data Integration Platform  
New Metering Service (MSS, MSA, UMSSO)  
Outgoing MOP  
New/Existing Data Service (SDS, ADS, UMSSD)  
Supplier (Outgoing)  
LDSO  
EES

**MHHS Interfaces**  
MHHS-IF-031 Supplier Service Appointment Request  
MHHS-IF-032 Reg. Serv. Response to Supplier Service App Request  
MHHS-IF-033 Registration Service Request for Service Appointment  
MHHS-IF-034 Service Provider Response to Appointment Request  
MHHS-IF-035 Registration Service Appointment Status Notification  
MHHS-IF-036 Reg. Serv. Notification of Service App. & Supporting Info  
MHHS-IF-038 Customer Direct Contract Advisory  
MHHS-IF-039 Customer Direct Contract Advisory Response

**Publication List**  
PUB-031 Supplier Service Appointment Request  
PUB-032 Reg. Serv. Response to Supplier Service App Request  
PUB-033 Registration Service Request for Service Appointment  
PUB-034 Service Provider Response to Appointment Request  
PUB-035 Registration Service Appointment Status Notification  
PUB-036 Reg. Serv. Notification of Service App. & Supporting Info  
PUB-038 Customer Direct Contract Advisory  
PUB-039 Customer Direct Contract Advisory Response

**BPM included as part of the process**  
MHSS-BP003-Change of Service – Data Service  
MHHS-BP003A-CSS/DCC Update  
MHHS-BP001- Change of Supply (Migration)

**BPM Entry**  
MHHS-BP001-Change of Supply  
MHHS-BP007-Disconnection  
MHHS-BP011-Change of Market Segment  
MHHS-BP001- Change of Supply (Migration)

**Exit BPM**  
MHHS-BP004-Data Collection

